



# NCH update report

**Time: 6:00pm**

**Date: Tuesday 12 June 2018**

**Presented by: Luke Walters**

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><b>Grander Designs</b> Kingston Court has been deferred until after fire enhancement works have taken place so anticipating works will be planned towards the end of the 2018/19 financial year. Extra security on the doors has been requested which will form part of the works.</p> <p><b>Woodview Court</b> This is planned for Grander Design works. Meetings will be arranged with tenants and residents prior to the works starting.</p> <p><b>Fire enhancement works</b> Proposed work to install sprinklers in to Kingston Court. A fire safety event took place on 11 May 2018 to show tenants and residents the sprinkler system</p> <p><b>Lift replacement</b> Victoria Centre passenger lift replacement – planning is going well. There was a meeting held on 26 April 2018 (11 residents are part of the group),</p>	Information

		<p>wider information event will be held in May with work due to start soon after. We will be undertaking proactive work on lifts not being replaced until later in the programme to ensure some reliability. INTU and fire service have had input into how the lifts will work.</p> <p><b>External wall insulation and heating improvement works</b> Low rise - Morley, Haywood, Byron, Keswick (The Courts) Haywood will be the first block to receive improvement works, currently detailed surveys about resident energy use are taking place along with property surveys. Access into each of the flats is essential so we are working closely with the local housing office to achieve this. Keswick Court will be the second block to receive work. A void flat is being used as an office throughout the work and regular events held for residents to ensure queries and questions are answered promptly.</p> <p><b>2050 Properties on West Walk</b> The pilot phase is now complete with the exception of tweaking the smartnet controller to provide all of the control mechanism's required as part of the contract. The only outstanding feature is the smartnet controller showing the split between heat and power consumption.</p> <p><b>District heating</b> In areas where there is high no access to maintain the district heating system weeks of action will be planned – these will be organised every two months.</p>	
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2	Area Regeneration and Environmental Issues	<p><b><u>Dales</u></b></p> <p>NCH Decent Neighbourhoods Team have been working with the Ward Cllrs, Housing colleagues and NCC neighbourhood management to agree key priorities for the ward and we are asking this area committee for the approval of environmental funding for major improvements works to Radbourne Road estate and this will see us deliver a resurfacing scheme to properties 1-35 during the first phase. This will provide these properties with frontages the occupants can utilise and keep tidy, rather than the current solution that does not encourage this. We are also upgrading the planters and carrying out further works to help tackle the fly tipping issues in this area.</p> <p>We are also working with NCC highways to develop a parking scheme on Lancaster Road as this has been identified as a local issue. We are asking this area committee for the approval of environmental funding towards this project.</p> <p><b><u>Mapperley</u></b></p> <p>The team are also currently scoping ideas for environmental works in the Mapperley Ward in conjunction with key stakeholders. Looking at boundary and external improvements to the West Walk area in line with the external wall insulation energy work that have been delivered in. These properties are on a heavy trafficked route into Nottingham so the decent Neighbourhood team are keen to support the project.</p> <p>The Decent Neighbourhoods team are working closely alongside Grand Designs in independent living schemes to liaise with residents regarding ground improvements once internal works are completed. They are also liaising with the new build team to ensure areas around NCH new build blend with the new developments. They are also reviewing ideas for drying areas within blocks and looking at alleyways that provide rear access –</p>	Information
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		<p>these are future projects over the next three to five years.</p> <p><b><u>St Anns</u></b> <b>Stonebridge</b> Working with NCC we will be undertaking environmental improvements in the Stonebridge area in line with the new build developments that have recently been built. Treatments include wooden fencing, metal railings, gates to some properties on Beacon Hill, Flewitt and Limmen Gardens plus Pym Walk. Residents will be visited on an individual basis and proposed works discussed.</p> <p>We are exploring the options for new parking within the Sargent Gardens area and this is currently with NCC Highways for feasibility and costing. There are some technical issues in relation to drainage in this area, so we have to explore whether these make the project too costly to proceed. Further update to be presented to future area committees.</p> <p>Victoria Centre Roof Garden – We have encountered a delay with this project due to legality constraints regarding lifting of the materials to the garden location on the roof. These are currently being resolved with the relevant legal departments and we hope to have a start date for this project as soon as these legal issues have been resolved.</p> <p>The Decent Neighbourhoods Team is also working with the NCH Energy Team to consider options for the boundary and external improvements to the West Walk area of the ward. NCH are amidst delivering their 2050 homes programme to this area and new boundaries would increase the overall finish to this project.</p>	
3	Key messages from the Tenant and Leaseholder Involvement	<p><b>Tenant and Leaseholder Awards 2018</b> Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. The winners of</p>	Information

	<p>our 2018 Awards have been announced – showcasing the tremendous work residents and groups do across the city.</p> <p>Elizabeth “Betty” Charlton, St Ann’s won the Street and Block Champion of the Year award and many others residents and groups in the area made the shortlist and were recognised.</p> <p><b>Best Garden Competition</b> Nottingham’s Best Garden Competition has been held every year for more than 80 years</p> <p>The 2018 competition is now open for entries and the categories are:</p> <ul style="list-style-type: none"><li>• Area categories</li><li>• Best container display</li><li>• Best community garden</li><li>• Best edible garden</li><li>• Best school garden</li></ul> <p>For more information on entering contact Tenant and Leaseholder Involvement Team on 0115 7469100, email <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a></p> <p><b>Become a Street and Block Champion</b> We have over 90 Street and Block Champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p> <p>Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100</p> <p><a href="http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-">http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-</a></p>	
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		neighbourhood/love-my-place/	
4	Tenant and Residents Associations updates	<p><b>St Ann's North Tenants and Residents Association (STANNRA)</b> Monthly public meetings held second Monday every month 6.30pm at the Wells Road Community Centre.</p> <p><b>Sneinton Tenants Outreach Programme STOP TRA</b> Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>The Sport England 'Doorstep Clubs' project is successful with good partnership work with Police, NCH, NCC.</p>	Information
5	Area Performance Figures	See Appendix 2	Information
6	Good news stories & positive publicity	<p><b>NCH Spring Clean</b> NCH event on 27<sup>th</sup> April held at Sycamore Dinar with Blue Bell Hill Community Rangers and NCH volunteers was a big success with over 30 people attending and some ideas suggestions for the NCH Spring Clean Initiative.</p> <p><b>Tenant Academy</b> The Tenant Academy prospectus for the period from March to June 2018 is still available: <a href="http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/">http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</a></p> <p>Upcoming courses include:</p> <ul style="list-style-type: none"> <li>• Events Management, 10<sup>th</sup> May 9.30am – 4.30pm Loxley House</li> <li>• Food Safety Level 2 – 16<sup>th</sup> May, 9.30am – 4.30pm The Portland</li> </ul>	Information

		<p>Centre</p> <ul style="list-style-type: none"><li>• Women in Construction taster workshop – women only – May to be confirmed</li><li>• Money Management – 13<sup>th</sup> June, 10am – 3pm at Nottingham Community Housing Association Mansfield Road, NG1 3GY</li></ul> <p><b>UK Housing Awards</b> The awards, run by the Chartered Institute of Housing and Inside Housing, are known as 'the Oscars of the housing world' and showcase the very best the sector has to offer.</p> <p>Nottingham City Homes took home awards for Innovation, in recognition of our pioneering approach to tackling energy inefficiency in older housing stock using Energiesprong techniques, and Excellence in Tenant Involvement, for the way in which we include tenants in decision making from Board level down.</p> <p>Nottingham City Homes also won the prestigious Landlord of the Year.</p>	
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